## **Happenings**

# welltower

#### at Waldemere Medical Plaza



December 2016

#### FROM THE PROPERTY MANAGER...

To the Waldemere Tenant Community~

I want to start by saying what an honor it is to be the new Real Estate Manager for Waldemere Medical Plaza. Having lived in the area for the last 15 years, I know the impact Waldemere has on our community because of the top notch Doctors and their practices that reside here and also because of the proximity to the **best** hospital system on the West Coast of FL, Sarasota Memorial Hospital. Our building management team is very eager to elevate the level of customer service you and your patients experience over the next year. We have many building upgrades in the works; specifically mechanical and other energy saving plans as well as some minor cosmetic upgrades. We will be sharing the plans for these projects with you in the coming months and know you will be thrilled with what we are doing.

Thank you for your continued tenancy at Waldemere Medical Plaza. Wishing you and yours a wonderful holiday season and a Happy New Year!

Best wishes, Dawn DiPietro

#### Kingsley Associates' Tenant Satisfaction Survey

Your feedback is imperative to our ability to continue to provide you, our valued tenants, the best service possible. We appreciate the time you took to take the Kingsley Associates' Tenant Satisfaction Survey! In the coming weeks we will be following up to address any concerns you may have expressed on the survey.



### CALENDAR OF EVENTS

#### **DECEMBER 24TH**

Hanukkah

#### **DECEMBER 25TH**

Christmas

#### **JANUARY 1ST**

New Year's Day

#### **HOLIDAY HOURS**

The Welltower Real Estate Management Office will be closed on the following dates in observance of the upcoming Holidays.

Friday, Dec 23rd Monday, Dec 26th Friday, Dec 30th Monday, Jan 2nd

> 3000 E. Fletcher Ave Suite 210 Tampa, FL 33634 813-975-9708

# WELLTOWER CELEBRATES TENANT APPRECIATION

Our Pleasure to tempt your taste buds with the Confections Collection Tenant Appreciation Gift, hope you enjoyed this decadent treat.

Wishing all a Blessed Holiday Season





#### SUSTAINABILITY SPOTLIGHT

Below are 5 simple energy savings tips to incorporate into your daily routine:

- Turn lights off in rooms not being used. Savings potential could be up to 30%!
- Switch off equipment when not in use. (Printers, scanners, copiers, monitors and computers)
- As the winter months approach, turn your thermostats down when you leave your office.
- Report any running toilets or dripping faucets to property management.
- Recycle every chance you get!



#### **WELLTOWER NOW HAS 93 GABC CERTIFIED BUILDINGS**



The GABC is a unique, cutting-edge program developed by a team of experts specifically for Welltower to provide comprehensive environmental assessments of each building in the Outpatient Medical portfolio. When ENERGY STAR® discontinued its certification program for medical office buildings, rather than letting our sustainability efforts slide, we took the opportunity to make them even more robust by adding categories such as water use, waste, indoor environmental quality (IEQ) and innovation to the GABC qualifications. There is no other program like this in our industry, which further fortifies our assertion that HCN's medical office portfolio is the best of the best.

This year a total of 47 buildings were certified in which 16 are newly certified for the first time. The total number of buildings certified since 2014 is now up to 93. We expect this number will grow each year, through implementation of new sustainability programs and policies, through the innovation of the real estate management and engineering teams, and through increased tenant engagement.

By providing efficient, *healthful* environments, we offer our tenants the best possible home for providing quality patient care.